

# NAVICENT HEALTH 2019 REPORT TO OUR *Community*

## Access to More Services...

Georgians gained access to a brand new, state of the art children's hospital when Beverly Knight Olson Children's Hospital opened its doors in February 2019. Diagnostics Cowles Clinic brought imaging services to Georgia's lake country, Monroe County Hospital renovated and expanded its emergency center and Navicent Health Baldwin opened its Women's Imaging Center, while Medical Center of Peach County and Peyton Anderson Cancer Center each celebrated five years of service. It wasn't all about buildings. Wellness Center began Aqua Stand Up paddle board fitness, Navicent Health Physician Group invited the community to get outside and Walk With a Doc, and the Family Health Center received an SBIRT Grant to expand addiction counseling.

## ...Service with New Technologies

This year, Navicent Health introduced IORT and SCOUT technologies for breast care, new pacemaker options and the latest treatments for peripheral artery disease. We also partnered with likeminded organizations to introduce Synsormed for COPD management.

## Award-Winning Care...

Navicent Health received Most Wired honors for the third consecutive year, while *Newsweek* named The Medical Center a 2019 World's Best Hospital. The American Hospital Association awarded Navicent Health HAVE recognition for its volunteer-led art therapy program, Carlyle Place was named a Choice Community for continuing care, and Pine Pointe received top CAHPS honors from patients' loved ones. The American Heart Association recognized Navicent EMS and The Medical Center for lifesaving care, while the Heart Center earned the ACC Triple Crown. Monroe County Hospital achieved DNV accreditation, Trauma Services was once again nationally verified for excellent trauma care, Cardiopulmonary Rehab earned AACVPR accreditation and Diagnostics Cowles Clinic achieved ACR Accreditation. The Medical Center, Medical Center of Peach County and Navicent Health Baldwin were also honored by CareChex and the Georgia Hospital Association for high quality care.

## ...with Community at Heart

While the team at Medical Center of Peach County worked closely with high school health sciences students, nurses at The Medical Center worked with the University of Georgia to provide pacemakers for dogs in need. Putnam General Hospital focused on the prevention of diabetes, heart disease, falls and hot car deaths. Carlyle Place resident and retired roofer Melvin Kruger began a new project, while students from Georgia Academy for the Blind graduated from Navicent Health's Project SEARCH. Rehabilitation Hospital, Navicent Health worked with local partners to establish Rock Steady Boxing for people living with Parkinson's disease, and teammates cycled from Charlotte to Macon to raise awareness for adaptive sports programs.



*A hospital built with kids in mind*



*Pacemakers for man's best friend*



*A visit from the U.S. Surgeon General to discuss opioid abuse*

## Impacting Lives

In 2018, Navicent Health hospitals in central Georgia generated over \$1.7 billion in revenue for the local and state economy, according to a recently released report by the Georgia Hospital Association, the state's largest hospital trade association. During the same time period, Navicent Health provided \$61,958,367 in uncompensated care while sustaining 17,824 full-time jobs throughout central Georgia and the state.

Navicent Health also had direct expenditures of almost \$752 million in 2018. The total economic impact of those expenditures was \$1,728,903,554.00 when combined with an economic multiplier developed by the United States Department of Commerce's Bureau of Economic Analysis. This output multiplier considers the “ripple” effect of direct hospital expenditures on other sectors of the economy, such as medical supplies, durable medical equipment and pharmaceuticals. Economic multipliers are used to model the resulting impact of a change in one industry on the “circular flow” of spending within an economy as a whole.



*Putting Parkinson's on the ropes*

## 2019 PERFORMANCE

**MEDICAL CENTER, NAVICENT HEALTH**

Outpatient visits . . . . .	520,293
Patient Days . . . . .	240,126
Inpatient admissions . . . . .	40,387
Acute care inpatient beds . . . . .	637
Urgent Care visits . . . . .	82,922
Emergency Center visits . . . . .	67,665
Transports from other hospitals . . . . .	6,237
Emergency Center visits per day . . . . .	148
Outpatient surgery cases . . . . .	17,604
Inpatient surgery visits . . . . .	12,035
Births . . . . .	3,255
Neonatal Intensive Care Unit admissions . . . . .	1,015
Employees . . . . .	4,434
Medical Staff Members . . . . .	523
Volunteers . . . . .	140
Medical residents and fellows . . . . .	117

## REHABILITATION HOSPITAL, NAVICENT HEALTH

Admissions	1,412
Patient days	19,862
Average length of stay (days)	14.07
Patients discharged to their home or assisted living (%)	73
Adult outpatient visits	22,691
Patients categorized as medically complex (%)	71
Therapists on staff	50

**MEDICAL CENTER OF PEACH COUNTY, NAVICENT HEALTH**

Outpatient visits	56,885
Patient days	8,825
Inpatient admissions	1,059
Acute care inpatient beds	25
Emergency department visits	28,254
Emergency department visits per day	61.82
Outpatient surgery cases	598
Inpatient surgery cases	0
Births	0
Employees	210
Medical staff members	130
Volunteers	29

## NURSING

Nurses	2,047
Nurses contributing to community activities	222

## PEDIATRIC SERVICES

Pediatric Emergency Center visits . . . . .	18,183
Pediatric Intensive Care Unit admissions . . . . .	1,223
General Pediatrics Unit admissions . . . . .	1,615
Pediatric surgical procedures . . . . .	3,689
Children's Hospital Outpatient Services visits . . . . .	2,836
Children's Health outpatient clinic visits . . . . .	13,680
Children's hematology/oncology visits . . . . .	2,941
Autism & Developmental Center visits . . . . .	24,030

**NAVICENT HEALTH BALDWIN**

Outpatient visits	110,583
Patient days	22,511
Inpatient admissions	4,571
Acute care inpatient beds	140
Emergency department visits	39,582
Emergency department visits per day	86.61
Outpatient surgery cases	4,659
Inpatient surgery cases	647
Births	670
Employees	494
Medical staff members	188
Volunteers	77

## HOME HEALTH CARE AND HOSPICE

Home Health visits . . . . .	86,157
Hospice days of care . . . . .	19,148
Pine Pointe Hospice days of care . . . . .	3,018
Volunteers . . . . .	30

## COMMUNITY HEALTH

Attendees at Speaker's Bureau presentations	8,647
Speaker's Bureau presentations . . . . .	146
Attendees at health classes . . . . .	8,922
Participants in health screenings . . . . .	7,234
Participants in prenatal classes . . . . .	382

## PROJECTS

Capital expenditures . . . . .	\$38,771.00
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## 2019 FINANCIALS

**BILLED**

Inpatient services . . . . .	\$2,364,643,661
Outpatient ancillary service . . . . .	\$1,776,598,722
Revenue from other non-patient business activities . . . . .	\$60,577,946

Total gross revenue	\$4,201,822,348
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## However

Medicare and Medicaid did not reimburse	\$2,144,718,128
Commercial insurance discounts	546,293,213
Charity care provided and bad debt	397,135,711

Total we were not paid	\$3,088,147,052
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**Therefore**

<b>Net operating revenue</b>	<b>\$1,113,675,296</b>
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## Operating expenses

Salaries and employee benefits . . . . .	\$636,909,875
Supplies and services . . . . .	\$465,704,361
Depreciation . . . . .	\$46,605,811

<b>Total</b>	<b>\$1,149,220,047</b>
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Amount retained for improvement of services and facilities	<b>-\$35,544,751</b>
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## FINANCIALLY, HOW WE SERVE OUR COMMUNITY

### **Direct Patient Care**

Uncompensated cost of Medicaid . . . . .	\$24,484,866
Charity uncompensated costs . . . . .	\$63,257,079
Bad debt costs . . . . .	\$39,119,562

<b>Total</b>	<b>\$126,861,507</b>
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## Community Education and Partnerships

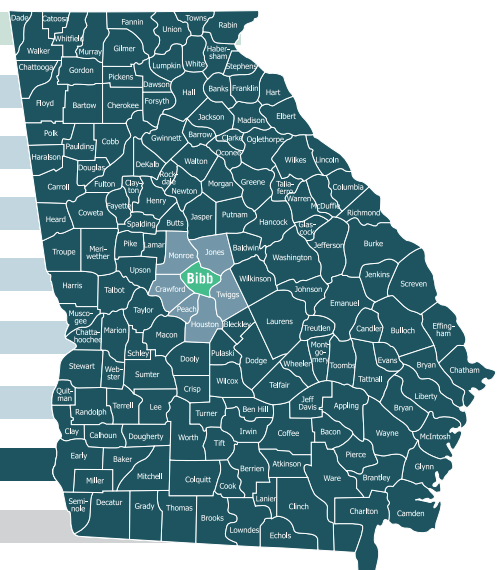
Annual patrons at the Peyton Anderson Health Education Center . . . . .	8,243
Cash contributions to charitable organizations . . . . .	\$181,245.00
Cash grants from Navicent Health Foundation . . . . .	\$35,203,693.00

### CHARGES BY PAYOR FOR MCNH

Medicare	47%
Medicaid	17%
Self-Pay/Indigent	8%
Private Insurance	28%

### ADMISSIONS BY COUNTY FOR MCNH

Bibb	40%
Crawford	3%
Houston	11%
Jones	3%
Monroe	4%
Peach	5%
Twiggs	1%
All other Georgia	32%
Out of State	1%



NavicentHealth

Everything about us is all about you.

777 Hemlock Street  
Macon, Georgia

*All figures reported represent data from October 1, 2018 – December 31, 2019*

**NavicentHealth.org**