

Notice of Nondiscrimination and Accessibility Requirements

Advocate Health follows all State and Federal Civil Rights laws. We do not exclude or treat anyone unfairly (discriminate) based on:

- Race
- Color
- Disability
- Religion
- Sex
- National Origin
- Age
- Pregnancy
- Sexual Orientation
- Gender Identity

This notice applies to anyone receiving care in the programs, services and activities at Advocate Health. This notice applies to all people in our facilities.

Advocate Health:

- Offers free aids and services to people with disabilities to communicate with us, such as, but not limited to:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people who do not speak English as their first language. These services include:
 - Qualified medical interpreters
 - Information translated into other languages
- Does not ask people to use minor children, family members, or friends as interpreters.

If you need these services at an Advocate Health location, tell a staff member.

How to File a Service Complaint

You can file a complaint in person, by mail, or email if you believe that Advocate Health did not provide these services or if we treated you unfairly (discriminated).

If you need help filing a complaint, please speak with a staff member:

Advocate Health Office of Civil Rights
750 W. Virginia Street, Milwaukee, WI 53204
Phone: 414.363.1370

Email: CivilRights@aah.org **Website:** www.advocatehealth.org

You can also file a civil rights complaint with the State or Federal Department of Health and Human Services, Office for Civil Rights.

Georgia

Division of Family and Children
Services
DFCS Civil Rights
47 Trinity Ave., SW
Atlanta, GA 30334
877.423.4746

Federal Office for Civil Rights

U.S. Department of Health and Human
Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
Voice: 800.368.1019, TDD: 800.537.7697
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>