

## Daim Ntawv Ceeb Toom Txog Kev Tsis Ntxub Ntxaug thiab Kev Nkag Mus

Advocate Health ua raws li txhua lub Xeev thiab Tsoom Fwv Teb Chaws Txoj Cai Lij Choj txoj cai. Peb tsis cais lossis ua phem rau leej twg tsis ncaj ncees (kev ntxub ntxaug) raws li:

- Haiv Neeg
- Xim
- Xiam hoob qhab
- Kev ntseeg
- Poj niam/Txiv Neej
- Lub Teb Chaws keeb kwm los yog caj ces
- Hnub nyoog
- Xeeb menyuam
- Poj niam los txiv neej
- Qhia tias yog poj niam los txiv neej

Daim ntawv ceeb toom no siv rau txhua tus neeg uas tau txais kev saib xyuas hauv cov kev pab cuam, cov kev pab cuam thiab cov hauj lwm ntawm Advocate Health. Daim ntawv ceeb toom no siv rau txhua tus neeg hauv peb qhov chaw Advocate Health:

- Muaj kev pab dawb thiab kev pab cuam rau cov neeg xiam oob qhab mus sib txuas lus nrog peb, xws li, tab sis tsis txwv rau:
  - Cov neeg txhais lus piav tes uas muaj cai tsim nyob
  - Cov lus qhia sau ua ntaub ntawv uas sau ua lwm cov hom ntawv (luam ua tus niam ntawv loj, suab lus, cov hom ntawv uas muaj peev xwm nkag cuag (saib) tau nyob rau hauv koos pis tawj, lwm cov hom ntawv)
- Muab kev pab cuam lus pub dawb rau cov neeg uas tsis hais lus Askiv ua yog lawv thawj hom lus. Cov kev pab cuam no suav nrog:
  - Cov neeg txhais lus tau zoo uas muaj cai tsim nyog
  - Cov ntaub ntawv uas sau ua lwm hom lus
- Tsis txhob hais kom cov neeg siv cov menyuam yaus, cov neeg hauv lawv tsev neeg, lossis cov phooj ywg ua tus txhais lus.

Yog tias koj xav tau cov kev pab cuam ntawm Advocate Health cov chaw, qhia rau tus neeg ua hauj lwm.

### **Yuav Ua Li Cas Thov Kev Pab Cuam Tsis Txaus Siab**

Koj tuaj yeem sau ntawv tsis txaus siab ntawm koj tus kheej, ntawm kev xa ntawv, lossis email yog tias koj ntseeg tias tus Advocate Health tsis tau maub cov kev pab cuam no lossis yog tias peb ua rau koj tsis ncaj ncees (kev ntxub ntxaug). Yog tias koj xav tau kev pab sau ntawv tsis txaus siab, thov nrog ib tug neeg ua hauj lwm tham:

Advocate Health Office of Civil Rights  
750 W. Virginia Street, Milwaukee, WI 53204  
Xov Tooj: 414.363.1370

**Email:** [CivilRights@aah.org](mailto:CivilRights@aah.org) **Lub vev xaib:** [www.advocatehealth.org](http://www.advocatehealth.org)

Koj tseem tuaj yeem xa daim ntawv tsis txaus siab txog pej xeem txoj cai rau lub Xeev lossis Tsoom Fwv Teb Chaws Department of Health and Human Services, Lub Chaw Hauj Lwm Saib Xyuas Kev Ncaj Ncees.

### **Georgia**

Division of Family and Children  
Services  
DFCS Civil Rights  
47 Trinity Ave., SW  
Atlanta, GA 30334  
877.423.4746

### **Federal Office for Civil Rights**

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
Voice: 800.368.1019, TDD: 800.537.7697  
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>